

04.2021 – today	Mgmt. Consultant at CONITAS Ltd. in Karlsruhe (Germany) – working for the state government of Rhine-land-Palatinate (RLP) in Mainz (Rhine): Program Director for “Online Access Act 1.0 & 2.0” (2017 & 2024), Head of AI Competence Center in RLP	
05.2020 – today	Owner of DWdF Management Consulting in Limburg on the Lahn (Germany) & Initiator of DICxO network	
01.2019 – 12.2021	Management Consultant & Associated & Partner at A3A Strategy Consulting GmbH in Cologne (Germany), a subsidiary of adesso SE	
until 02.2020 from 01.2019	Obtaining certification as „Chief Digital Officer“ and „Digital Business Innovator“ Customer projects in several industries, e.g. omnichannel CRM/CEM, IT transformation & banking regulation – business development and own interim mandates	
01.2010 – 12.2018	Senior IT Executive at ERGO Insurance Group in Cologne, Düsseldorf and Hamburg and Munich Re Group in Munich (Germany)	
from 07.2014	Head of division „Group Systems“: Solvency II, IFRS9 & 17, incl. SAP S/4HANA migration, European GDPR, Global Financial Sanctions, IT strategies mortgage loans & HR, big data & advanced analytics, Robotic Proc. Autom., global sourcing	
from 01.2010	Head of project division „Sales & Customer Service Processes“: internet relaunch (group-wide, award-winning), financial advice processes (lighthouse project), eServices within digitisation of Munich Re, OCR/input & workflow mgmt., BiPRO	
01.2000 – 12.2009	Senior Executive at Dresdner Bank AG and Allianz Insurance Group , later Commerzbank AG , in Frankfurt on the Main (Germany)	
from 02.2007	Program Director CRM in business division Customer & Market Management: “board initiative” within Allianz customer focus initiative – analytics & segmentation, multichannel & real-time campaigns, customer loyalty & acquisition	
from 01.2000	Head of Application Management (Departmental Director with procurement): Corporate Banking CRM & eBusiness, Basel II & operational credit risk, agile software development, enterprise architecture, IT governance, global sourcing	
04.1996 –12.1999	Mgmt. Consultant for modelling, data warehouse/BI & database marketing at SIZ (Computer Science Center of the German Savings Banks Ltd.) in Bonn (Germany)	
03.1994 – 03.1996	IT Project Lead & Expert for software engineering & enterprise data management at T-Mobile (German Telekom Mobile Communications Ltd.) in Bonn	
09.1993 – 02.1994	Research Associate at BIFOA (Business Administration Institute for Organisation & Automation e.V.) at the University of Cologne	
08.1990 – 11.1992	Freelance Business Consultant for industrial planning, e.g. for Baumgartner & Partner Management Consultancy Ltd. in Sindelfingen (Germany)	
10.1985 – 02.1993	Student of mathematics, computer science and business administration at the University of Bonn (Germany): diploma in computer science	